Bluetooth features *(Customer)*
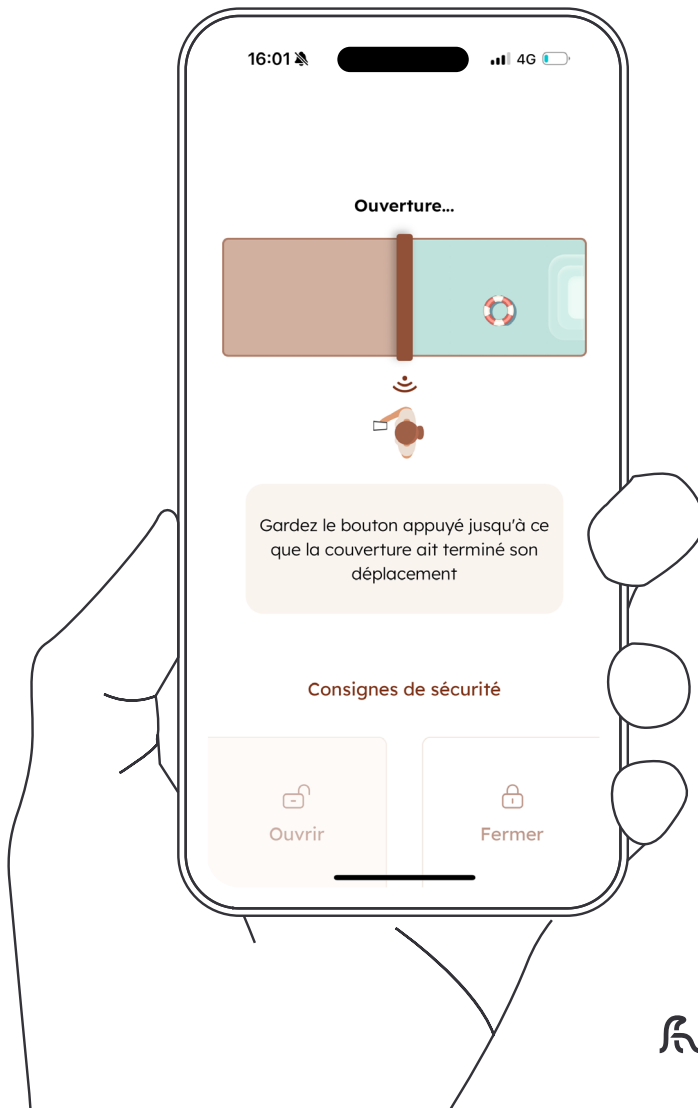
coverseal

Contents

To install the app, search for "Coverseal"
in the App Store or the Play Store.

You can also scan one of the QR codes to access
the download directly.

android app on
**Google Play**

Available on the
App Store

1. Sign in

When you launch the app for the first time after downloading it from the App Store (Apple) or the Google Play Store (Android), you'll reach the home screen.

On launch, the app asks you to allow Bluetooth; this permission is essential to allow its proper functioning and provide you with an optimal experience.

If you already have an account, just enter your details to sign in. Otherwise, you can create your account by selecting the option "Sign up" and following the registration steps.
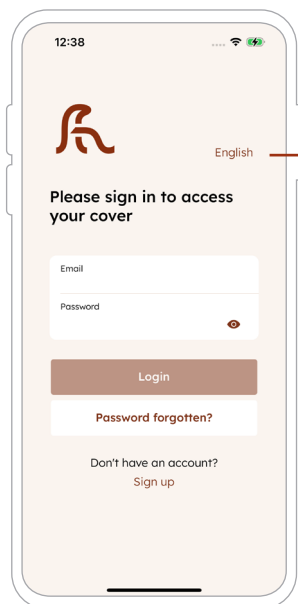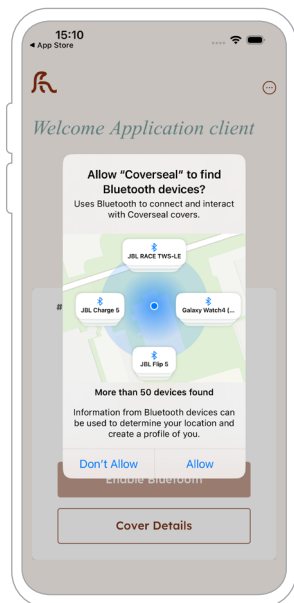
Before signing in, users can change the app's language by clicking the button.

2. Create account

Create your account in a few simple steps:

1. Enter your purchase email address

> Enter the email address you used to purchase your Coverseal.

2. Confirm your email address

> You will be sent a 6 digit code by email.*

> Enter this code in the app to confirm your address.

3. Complete your profile

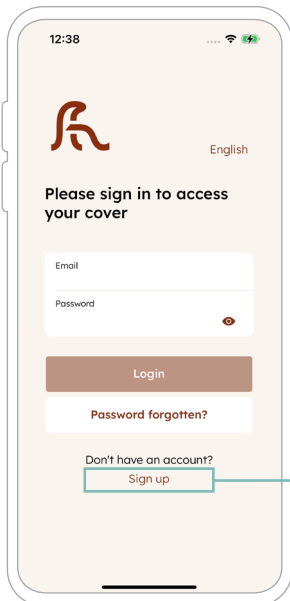> Enter you name and confirm your email address.

4. Choose your password

Choose a secure password:

> Minimum 8 characters, with a number and a special character.

It may take between 30 seconds and 1 minute for you to receive the email. Wait for this email before requesting a new code.

Step 1
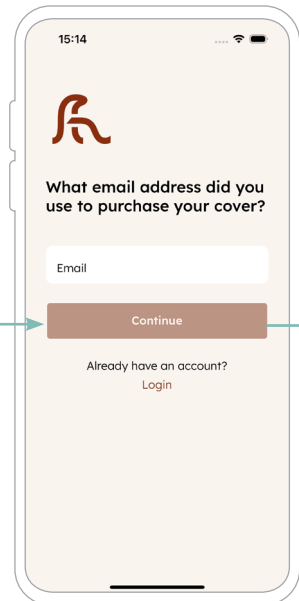
Step 2

Step 3

coverseal
by **Becoflex**

CONFIRMEZ VOTRE INSCRIPTION
À COVERSEAL

Vous venez de demander à vous inscrire avec votre adresse e-mail
p.gruhier+client@coverseal.com. Entrez le code à 6 lettres là où vous essayez de vous
inscrire.

477369

Le code et le lien expireront dans 5 minutes. Vous n'avez rien demandé ? Ignorez simplement
ce mail.

Coverseal
www.coverseal.com

15:14

Enter the code we have just sent you by email

Enter 6 digit code.

We have sent you a secret code
by email to confirm your
registration.

Already have an account?
Login

Step 4

15:15

Create your account

First name

Last name

p.gruhier+owner9@coverseal.com

Password 👁

*Your password must contain: at least 8 characters, a
number and a special character*

Create account

15:15

It's a success!

Your account has been successfully
created.

View cover

✓ Full name

✓ Email

✓ Password
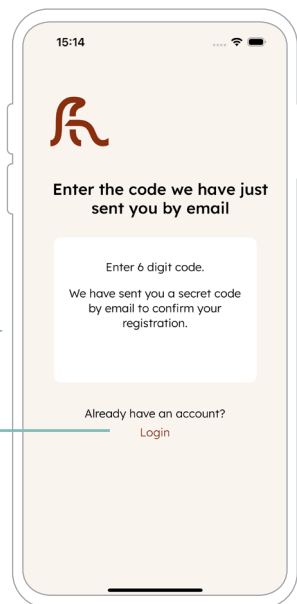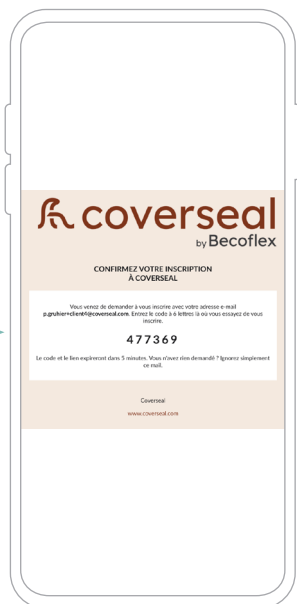
3. Safety

Protocol

After you have created your 6 digit code, you will be shown a summary of the main safety protocols.
Take a few moments to read them.
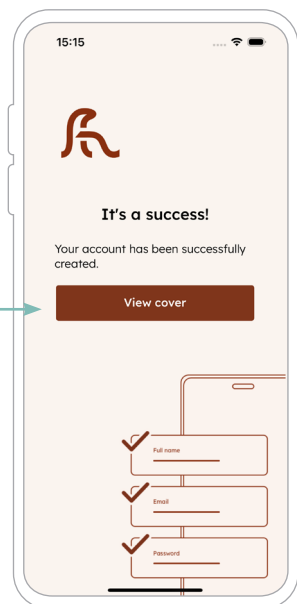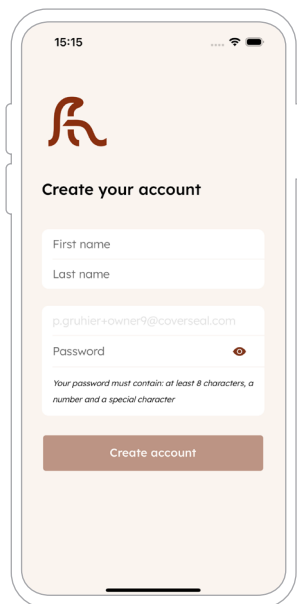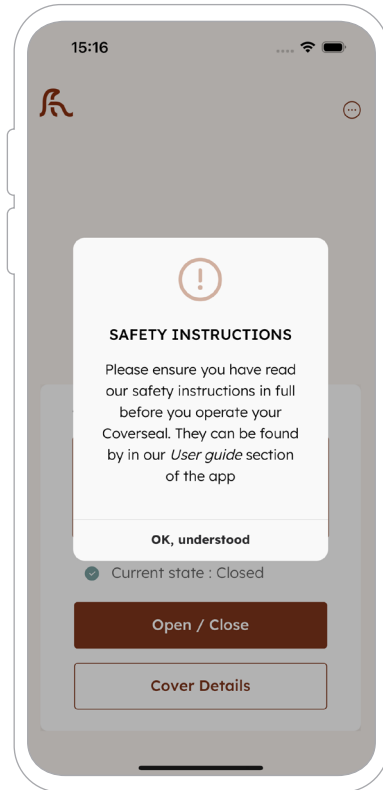Before continuing, you will be asked to confirm that you have read and understood these essential rules.

First use

When you sign in to the app for the first time, you will be asked to choose your security settings:

- **Enable biometric authentication** (digital fingerprint, facial recognition) if your device offers this.

- **Create a 6 digit code**, which you will need to enter each time you use your Coverseal.

If you make an error during this step, you can restart by clicking « **Reset** ».

Then, each time you use your Coverseal you will be asked to complete authentication using biometrics or the 6 digit code.
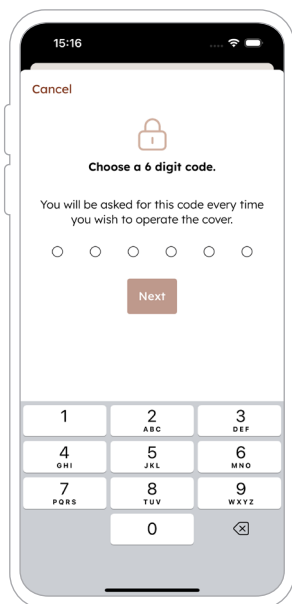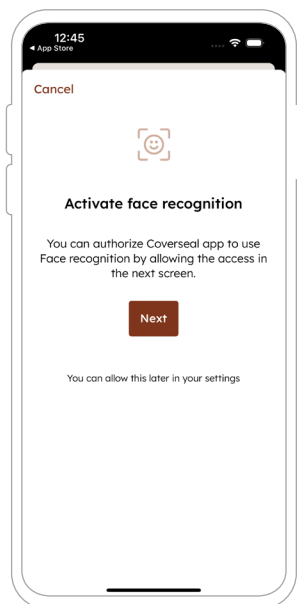
Reset code

Forgotten your 6 digit code? Don't worry. Just click "Reset code".
To guarantee the security of your account, the app will ask you to
confirm your **password.**
Once this step is validated, you can easily choose a new 6 digit code.

Coverseal management

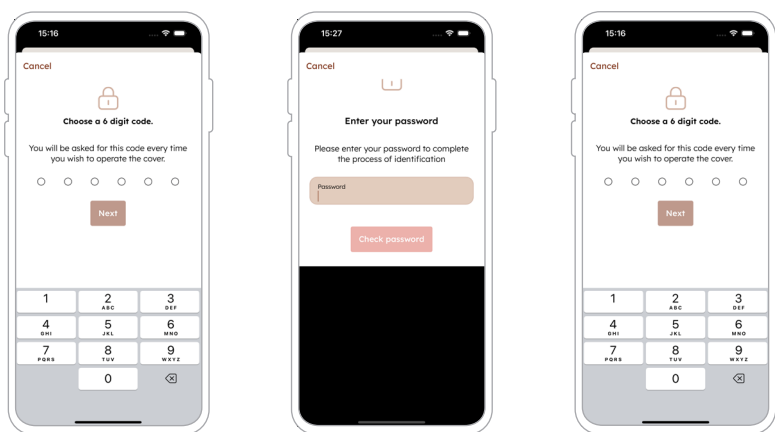When you access your Coverseal via the app, you will see an interface
showing you:

- The **Bluetooth connection level** in real time;
- The **current state of the Coverseal**: Open or Closed;
- Control buttons, enabled or disabled depending on the device's
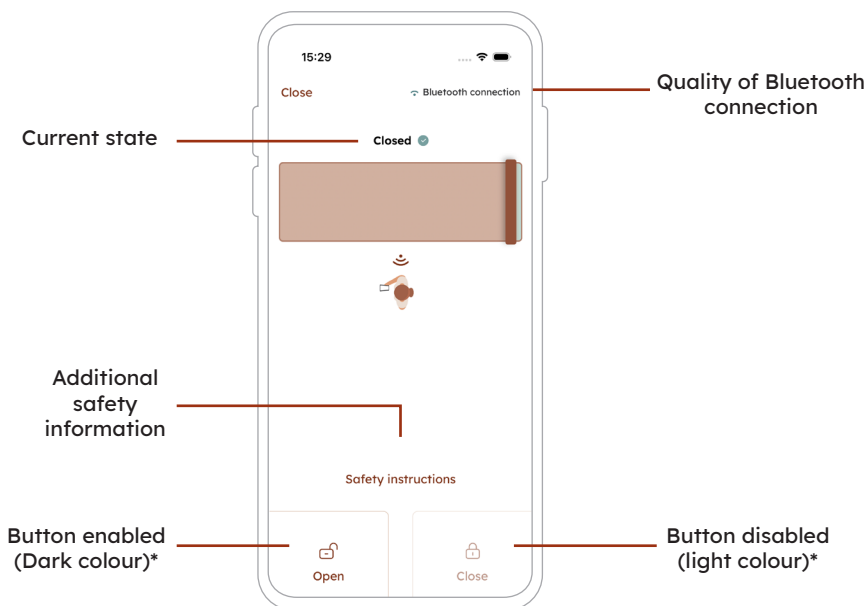 state.

To support the interaction, the app also offers **visual and sensory
feedback**:

- **Vibrations** when opening or closing the cover;
- **Safety alerts** are displayed every two seconds in case of an error;
- If the Coverseal is **partially open, a clear warning** message is
  immediately visible.

4. Coverseal management

Closed and open position

Quality of Bluetooth connection

Current state

Additional safety information

Button enabled (Dark colour)*
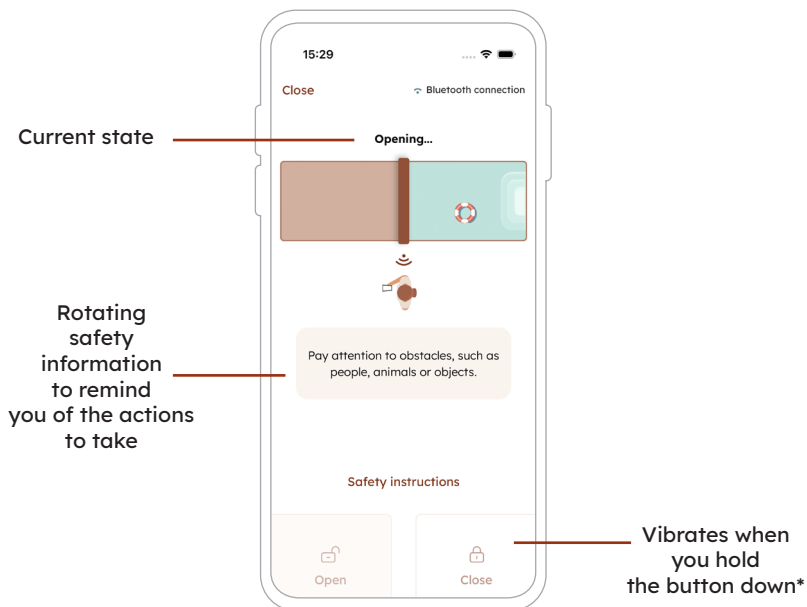
Button disabled (light colour)*

⚠️ : *Quick operation*
If you change action too quickly (e.g. changing from open to close without waiting), the Coverseal will automatically enter <u>safety mode</u>.
In this case, you must <u>delete the alarms</u> before attempting another movement.

👉 *For more information, see the section <u>"Technical information & Alarms"</u> in the app.*

During use

Current state

Rotating safety information to remind you of the actions to take

Vibrates when you hold the button down*

15:29

Close · Bluetooth connection

Opening...

Pay attention to obstacles, such as people, animals or objects.

Safety instructions

Open · Close

***** *While the cover is moving, safety reminders appear on the screen every two seconds. When pressing and holding the open/close buttons, you will feel slight vibrations and a distinct vibration will tell you when the cover is completely open or closed.*

Interruption

If the Coverseal is interrupted during movement and remains **partially open or closed**, a clear visual warning is displayed in the app immediately.

For your safety, an intermediate position is considered **dangerous** and must be avoided.
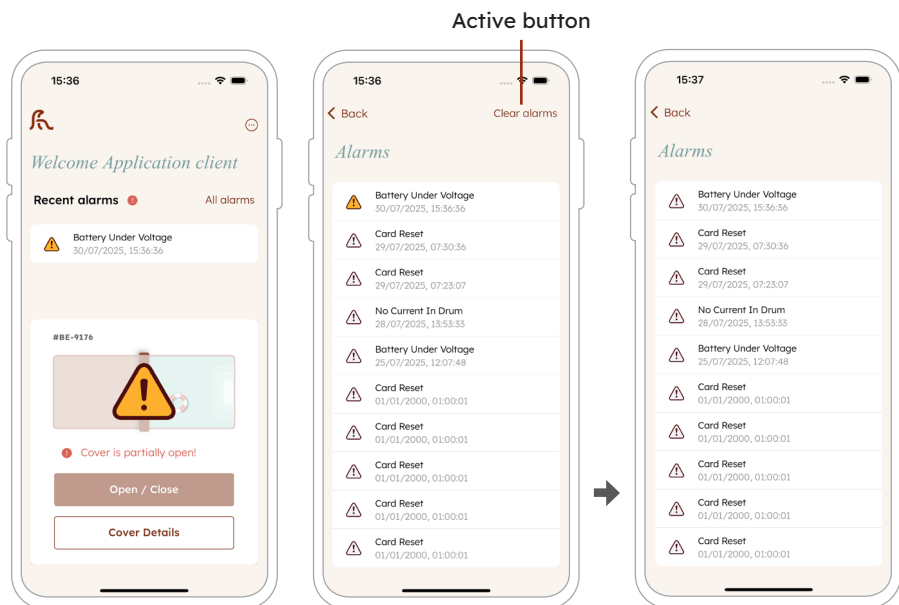
Please ensure that the cover is **fully opened or closed**.
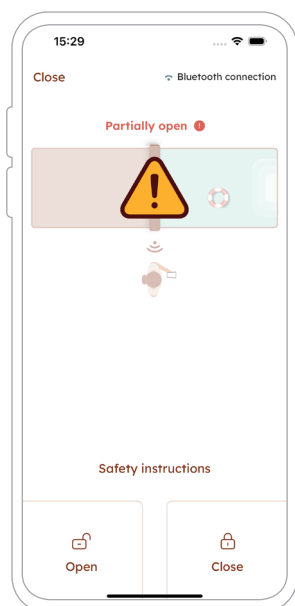
5. Alarms

From the app, you can view:

- **Technical information** for your Coverseal;
- **History of alarms** triggered.

Active button

⚠️ *After viewing an alarm, click on "Delete alarms". The cover will not restart until these alarms have been removed.*

6. Settings

The app allows you to personalise your experience at any time:

- **Change the interface language (French/English)**
- **Change your 6 digit code**
- **Enable or disable biometrics (fingerprint or facial recognition)**
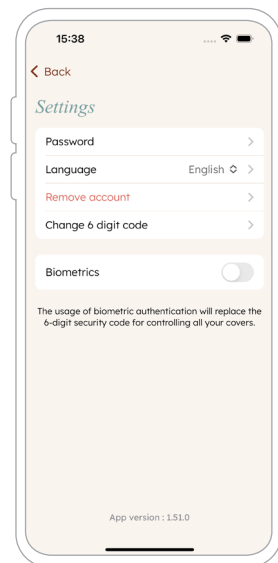
Delete account

The app allows you to remove your account.

⚠️ *Note: this cannot be undone.*
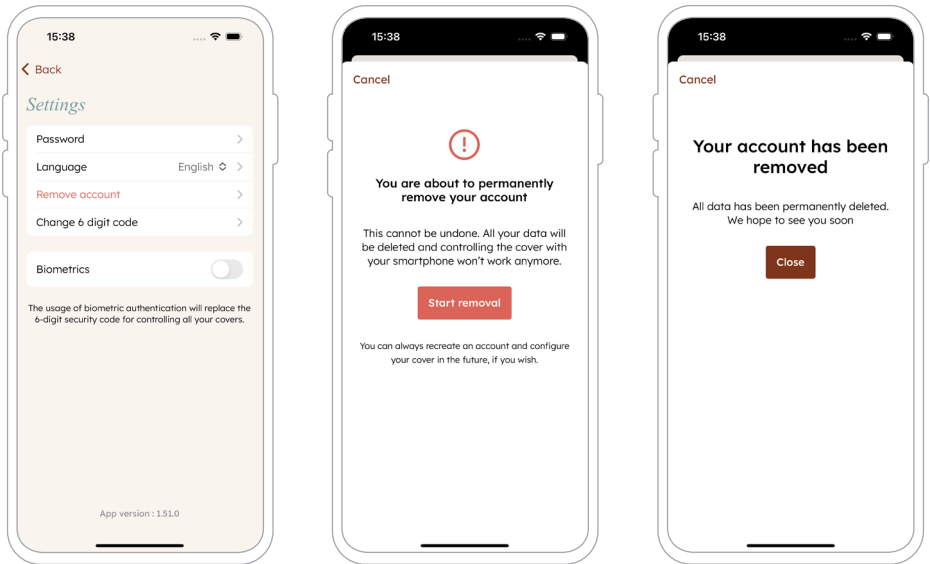
7. User guide

You can **download the user guide for your Coverseal** from the app and access the safety instructions at any time.

These resources tell you how to use your cover correctly, what actions to take and what precautions are required for safe use.
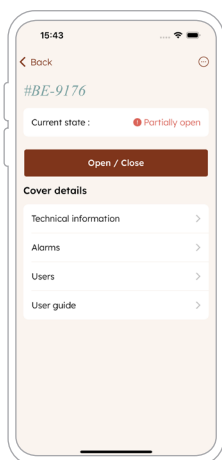
8. Invite user

You can easily share access to your Coverseal using the **"Invite user"** option.

To do this:

1. Enter the email address of the person you want to invite
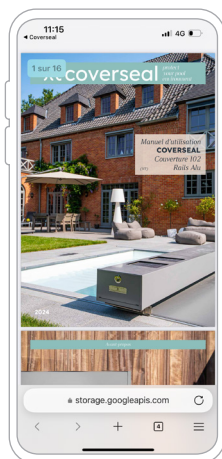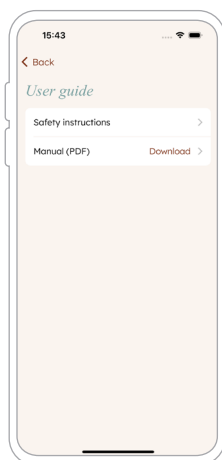2. Choose the user type:
   - **Family member:** unlimited access by default (modifiable);
   - **Guest:** limited time access.

The guest will receive an email inviting them to **download the app**. Once installed, they can create their account using the button **"Create account"** and follow the instructions on the screen (see page 5).

Once added, the invited user will appear in your **user list** and may be removed at any time.
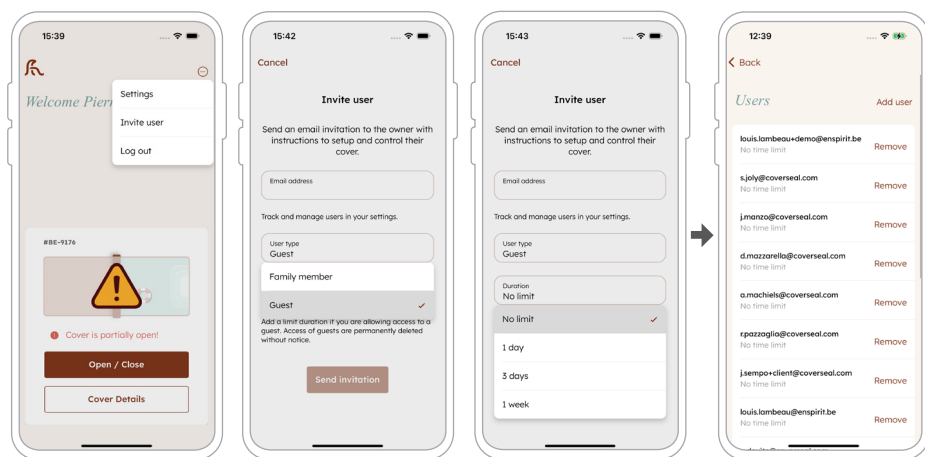
9. Update firmware

To keep your Coverseal up to date, you can easily update the card's software from the app.

Here's how to do it:

- **Sign in to the cover** via the app;
- Follow the instructions on the screen to start the update.

10. Safety reminders

These practical reminders will help you to guarantee the optimal performance of your Coverseal:

Check the safety components regularly:

- The perfect interlocking of the membrane in the rails. Remove any dirt before using the cover;
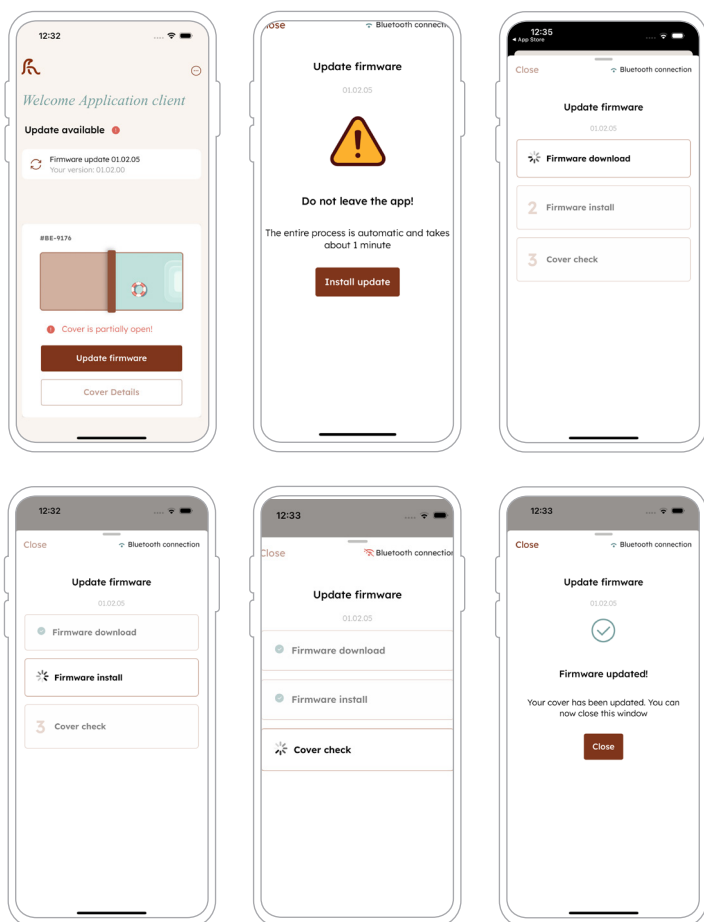- The state of the belts;
- The flatness, stability and resistance of the anchor surfaces (coping stones, beaches or terraces).

The pool is no longer secure when:

- The cover does not reach the end position.
- The cover is not locked.
- The membrane, the rods and the seams are damaged.
- A rail has moved and/or the joint between two rails is not properly guaranteed.

Safety can only be guaranteed if the cover is installed correctly according to the manufacturer's instructions.

In case of an error preventing closure and securing of the pool, take all necessary measures to prevent children from accessing the pool until the cover is repaired.

Follow the water levels defined by the manufacturer to guarantee the proper functioning of the membrane and the anchor.

A COVERSEAL pool cover = Less pool maintenance products

Therefore, it is essential to regular check the main water treatment variables such as pH and disinfectant rate and to make any necessary adjustments to the dose of these products.

The lifespan of your COVERSEAL and its proper functioning depend on regular and adequate cleaning. This cleaning mainly consists of removing any waste that may be on the cover and inside the rails.

A lack of regular maintenance can shorten your Coverseal's lifespan and damage it. Any damage caused by a lack of cleaning is not covered by the warranty.

Please scan the QR code below to see
our user guide for all the relevant information.
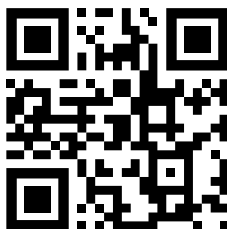
11. FAQ

My cover cannot be found in the app, what should I do?

- **Check the power supply:** open the side panel and make sure the power connectors (the black cables) for the solar panel (lower cable) and the battery (upper cable) are fully inserted. If the cover still cannot be found in the app, or if it does not move, proceed to the nextstep.

- **Reinstall the mobile app:** delete it and install it again. When opening it for the first time, make sure to allow Bluetooth access. Ensure that only one phone is connected to the cover, and connect while standing near it.

- **Your cover may require an update.** In that case, a banner will appear directly in the app. To start the update, simply unplug and then replug the power cables of the cover.
- Refer to the attached video.
  If the issue persists, go to the next step.

- **Test without solar power:** unplug the solar panel cable (lower black cable). Then, try using the wired remote or the Open/Close buttons. If the buzzer remains silent, the issue is likely with the fuse (see step 4). If the buzzer sounds but the cover does not move or moves erratically, the issue is most likely with the battery.

- **Whether the issue is related to the battery or a fuse, we encourage you to contactour technical support team.** This allows us to assist you efficiently while continuously improving the reliability and performance of your Coverseal.

- **Replace the fuse:**

- **Version with 2 fuses:** open the side panel and disconnect the two black power cables.First, check the battery fuse (bottom) and replace it if damaged. Reconnect and test. Ifthe issue persists, check the drum fuse (top), replace it if necessary, then reconnect thecables and restart the app.

- **<u>Version with 1 fuse:</u>** disconnect the two black cables, open the electronic box with asmall screwdriver, and replace the fuse with the supplied 20A spare (inside the box). Reconnect, test the cover over 1 meter using the buttons or the wired remote, then reconnect via the app if everything works.

If the problem persists after completing all these steps, please contact our technicalsupport.

<u>I cannot log in to the app, what should I do?</u>

Download the Coverseal app: scan the QR code shown on page 4 or search for "Coverseal" in your app store.

If you already have an account:

make sure your phone is connected to the internet. Log in using your username (the email address used during installation) and your password. If you forgot your password, click on "Forgot password". You will receive a 6-digit code by email (please allow up to 1 minute). If you do not receive it, check your spam folder or verify that the email address is correct. If you still do not receive the code, please contact us.

- Enter your 6-digit code. If the message "Token has expired" appears, you may have requested a new code too quickly. In that case, wait 2 minutes, delete all emails from noreply@ coverseal.com, request a new code, and if the issue continues, contact us.
  Once you receive the code, create a new password (at least 8 characters, including 1number and 1 special character).

If you do not yet have an account:

- Your phone must be connected to the internet. You must be invited either by an installer or by the owner of the cover.
  - If you are a guest: contact the owner.
  - If you are the owner: please contact us.

- The owner can verify if the email address used is correct via: cover details > users.

<u>How do I update my Cover via the app?</u>

- **Reinstall the mobile app:** scan the QR code shown on page 4 or search for "Coverseal" in your store. When launching the app for the first time, allow Bluetooth access. Thecover can only be connected to one phone at a time.

- **Connect near your cover:** if an update is available, the app will guide you step by step. Follow the on-screen instructions. You may be asked to unplug and replug the powercables — if needed, refer to the attached video

- **If the step "Firmware installation" or "Cover verification" loops for more than 2 minutes**, follow these steps:

    1. Close the app completely.
    2. Disconnect the two black power cables.
    3. Wait 5 seconds.
    4. Reconnect the cables, ensuring they are fully inserted.

If the update still fails or if the issue persists, please contact our technical support.